

# Town of Hatch Water Rates, Policies, and Charges

Updated February 2026

## Monthly Water Rates

<u>Residential</u>		<u>Commercial</u>	
Water	55.00*	Water	77.00*
Fire	<u>5.00*</u>	Fire	<u>5.00*</u>
Total	\$60.00	Total	\$82.00

Water rates apply to water accounts with usage of up to 8,000 gallons per month.

## Overage Rates

8,001 - 20,000\* gallons = \$2.50\* per 1,000 gallons

>20,001\* gallons = \$2.75\* per 1,000 gallons

## Fire Service Fees

A Fire Service Fee of \$5\* is applied to ALL water account billings regardless of account status (active, inactive, or collection.)

## Due Dates

Payments are due in our office on or before the last day of the month. Payments not received on time will be assessed a late charge.

## Late Charges

A \$5\* fee will be applied every month to all accounts that are not paid in full by the due date. To avoid late fees, customers should be aware of and adjust for mailing time, holidays, bank processing times, and other possible delays.

## Shut Off for Non-Payment

Any water account with non-payment for **60** days or more will be shut off, if active. Shut off fees will apply. Once the outstanding balance is paid in full, water service will be restored, and turn-on fees will be applicable.

## Collection Accounts

Accounts with no payments for **60** more days will be sent to collection and a lien will be placed on their property. Customers will be responsible for all additional fees that result, including collection fees, attorney fees, and any other collection-related charges.

\*All rates, fees, usages, deposits, charges, timeframes and other quantitative items are subject to change by Town of Hatch Council action.

## **Application of Payments**

Payments received are applied in the order of late fees, water bill, shut on/off fees, and then to collection account fees.

## **New Service**

### Application

Customers will be required to complete an Application For Culinary Water Service form and sign a copy of Town of Hatch Water Rates and Charges notice.

### Deposit

A deposit of \$250.00\* (residential) and \$1,000.00\* (commercial) is required. After one year of non-delinquent payments, any deposit on file will be applied to the monthly billing.. In the event the account becomes delinquent during the time the deposit is being applied, the application of the deposit will stop until such time that the account has once again become non-delinquent for one year. If the account is closed, any unpaid fees will be deducted from the deposit, and the remaining balance will be returned to the customer.

### Water Meter Installation Fees

3/4" Line-Residential	\$1,500.00*	2" Line-Commercial	\$3,000.00*
1" Line-Residential	\$1,800.00*		

## **Town of Hatch Property**

### Maintenance and Repairs

The water system, including but not limited to water lines and water meters, is the property of the Town of Hatch. The Town of Hatch is responsible for maintenance of the water system and repairs of water lines up to and including the water meter. The customer is responsible for maintenance and repairs after the water meter. Customers may turn on/off their service by the valve located AFTER the water meter.

### Tampering

Customers are NOT authorized to access any Town of Hatch Property or equipment. Tampering with the water system, water lines, or water meters for which the Town of Hatch is responsible. Any violation of this section may result in the assessment of fees, damages, repairs, and/or other penalties.

## **Active Water Accounts**

Active water accounts are defined as any property with a meter and habitable home on the property. All active water accounts will be charged the full amount each month.

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Turn on and Shut off Fees

A fee of \$25 courtesy fee will be charged for each turn-on and shut-off service. Customers are not authorized to turn on or shut off service by use of Town of Hatch property.

Active Fees

Normal water rates apply while the account is in turn-on status. A water fee of \$55\* and a Fire fee of \$5\* will be assessed for a total of \$60\* per month, with a gallonage fee also applied monthly.

**Inactive Water Accounts**

An Inactive account is defined as any property with water stubbed in or a meter in place that is locked. There cannot be a habitable home on the property. All inactive accounts will be charged the stand-by fee of \$27.50 a month.

Turn on and Shut off Fees

A fee of \$25 will be charged for each turn-on or shut-off service. Customers are not authorized to turn on or shut off service by use of Town of Hatch property.

Stand By Fees

A water stand-by fee of \$27.50\* will be charged on Inactive Water Accounts. A fire service fee of \$5\* will also be charged for a total of \$32.50\*

**Closed Water Accounts**

Water accounts are closed when the property is sold or transferred to another party. You are responsible for the full payment of your water account until your account is closed.

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
Date

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